



Increased efficiency at reduced costs

APPLICATION MANAGEMENT SERVICES (AMS)

We ensure that your business applications and digital platforms are stable and continuously adapt to your business requirements. In this way, we create scope for you to innovate and grow your company.

As practically every company today is also a technology company, the dependency on business-critical applications is increasing. As experts in SAP, Microsoft applications and customised developments, msg Plaut offers companies an efficient way to eliminate hidden inefficiencies, improve processes and resolve or prevent incidents before they occur - without requiring additional staff or internal resources. Our AMS partnership allows you to focus on your core business and new projects. As part of the large msg group, we offer you the strength and resources you need, but are also flexible enough to respond to your individual requirements.

Continuous innovation:



- + Provides access to the latest technologies, the right resources for operations and frees up resources to focus on innovation

Increased flexibility:



- + Increases the flexibility required for the rapid development and implementation of scalable and secure applications. Based on best practice models, we adapt agilely to the processes and needs of our customers

Productivity and efficiency:



- + Increase business productivity and efficiency through improved processes, collaboration between internal and external stakeholders and governance

Access to experts:



- + Provides support from a dedicated team of experienced professionals to ensure that the full range of skills required in all AMS areas are covered

Reduced costs:

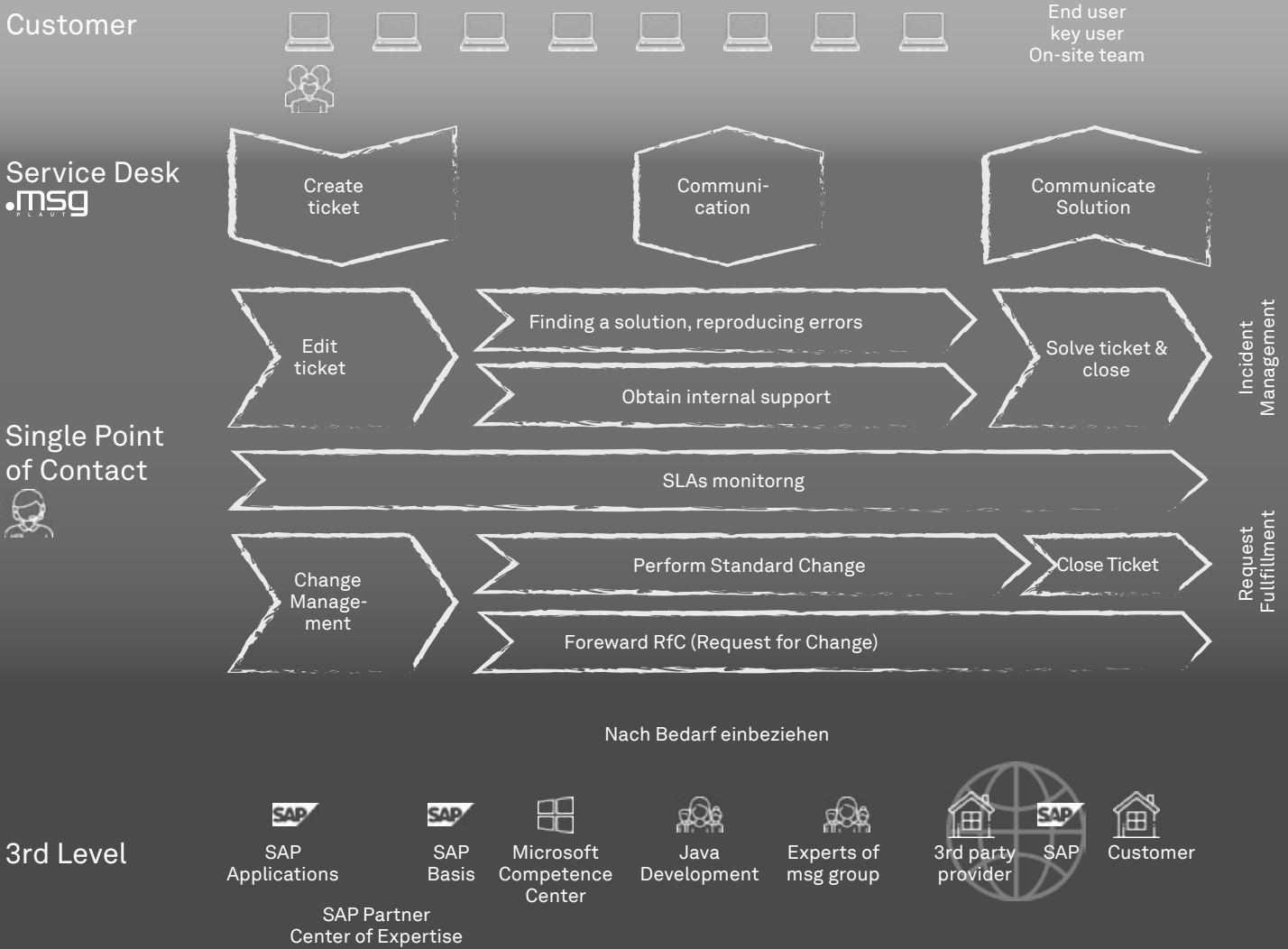


- + Optimisation of operating and maintenance costs and business value through clear processes and qualified resources

Ongoing system support after implementation:



- + Organisational support during ongoing operations after go-live and hypercare creates satisfied users and makes it possible to get the most out of solutions



Example of scope of services

- + Dispatching and processing tickets and support requests
- + Evaluating, designing and implementing change requests
- + Carrying out housekeeping activities
- + Creation of AMS reporting to ensure service quality
- + Monitoring ETL processes and troubleshooting
- + Accompanying test activities
- + Structured transfer of developments to regular operations
- + Support in ensuring data quality
- + Maintenance and operation of the system landscape
- + Technical support for system upgrades, release changes, support packages or system copies

Would you like to find out more about our services? We look forward to hearing from you.



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Best of Both